

General terms and conditions

Between Céginformáció.hu Kft., As a service provider (hereinafter: Service Provider) and the Client / Customer using the services provided on the www.opencompanydatabase.com, the conditions for the use of the services, the basic rights and obligations of the Parties are contained in these business regulations.

These GTC apply to the use of the Service Provider's Services. The User accepts these GTC by ticking the relevant field on the Website or by using the Website, therefore he / she should read it before using the Website.

Provider: Céginformáció.hu Korlátolt Felelősségű Társaság

Head office: 1087, Budapest, Könyves Kálmán Krt. 76.

Company registration number: 01 09 065988.

Tax number: 10347036-2-42.

Register: Metropolitan Court

Details of the service provider providing storage space for the Service Provider:

Name: Contabo GmbH

Address: Aschauer Straße 32a
81549 Munich
Germany

Register court: AG München

Register number: HRB 180722

VAT ID: DE267602842

Website: www.ceginformacio.hu

www.opencompanydatabase.com

Email: info@ceginformacio.hu

Concepts

Member (partner): the legal entity that has concluded a membership contract (partner agreement) with the Service Provider. A membership contract may be concluded by any public or private entity that accepts the terms and conditions set forth in these Terms and Conditions as binding on it and pays the membership fee.

Principal: the legal entity that uses the services of the Service Provider within the framework of the membership contract or on the basis of an ad hoc assignment;

Parties: jointly the Service Provider and the Client;

Foreign order: an order given to collect a claim when the Debtor is not resident in the Republic of Hungary;

Contract year: the period between the date of conclusion of the contract and the same day of the following year;

Written statement: a statement sent by the member to the service provider by e-mail, fax or registered mail.

• **Company information service**

1.1. The Service Provider undertakes to obtain business information from all countries of the world. The Service Provider provides the information about the queried business organizations and persons as soon as possible according to the order, striving to ensure that the information is accurate and to provide the widest possible information to the Customer.

1.2. Specific business information helps management make a decision. Based on the provided data, it is the Customer's responsibility and right to make a decision and to form a business resolution related to the interviewed company. The Service Provider seeks to reduce the risk of the Customer, and is not responsible for the decision made on the basis of the information provided.

1.3. The information of Céginformáció.hu Kft. Contains public data and is prepared in compliance with the provisions of the Data Protection Act. The Service Provider also uses the interview method, but its basic rule is that it does not name the inquiring company, it will do everything to keep it secret.

1.4. The company information is prepared according to the know-how of Céginformáció.hu Kft. Contains standard data.

1.5. The service must be paid for regardless of the content. Company information must also be paid out in the event of a negative answer. The cost of company information must be paid even if the information about the given company is not available for some reason or its data is not included in the records (eg the data is confidential, the company has been closed down, etc.)

1.6. The information of Céginformáció.hu Kft. Is the exclusive property of the Service Provider. Based on this, all forwarding and sales are the exclusive right of the Service Provider. The Service Provider may authorize its intermediary partners to distribute and sell the service on the basis of a separate contract. The completed company information can only be viewed by the customer, access and use by other third parties is not permitted, only with the prior written permission of the Service Provider.

1.7. The Customer is entitled to request information on all foreign and Hungarian business organizations. Pursuant to the Data Protection Act, Céginformáció.hu kft. may refuse to provide information without giving reasons.

1.8. The fee for the provision of information - which is included in the current company information fee table of the Service Provider - is always determined in accordance with the extent of liability or with regard to exclusion. Modification of the service fee is the right of the Service Provider, however, the concluded bonus agreements are not affected.

1.9. The company information completion deadline for exceeding the velocity of information will be downgraded and will be billed at a lower price. The company information order is binding for the client on receiving the bill, also present a claim regarding the recognition.

1.10. Based on the Customer's request, the Service Provider provides online access to the database owned by Céginformáció.hu Kft., On working days from 0 to 24 hours.

1.11. The price of the information requested from the Service Provider's database - online price - will be immediately deducted from the current balance of the Customer, regardless of the freshness and content of the received company information. The Service Provider

undertakes to update and update the data requested in this way within the specified deadline, and to place it in the Customer's mailbox, if the Customer requests it separately in the appropriate part of the online system upon retrieval. Company information can also be retrieved in a foreign language, but its free text parts are always published in Hungarian.

1.12. The difference between the contract price according to the speed requested by the Customer and the online price will be charged for the ordered upgrade.

1.13. In the case of updated, up-to-date information, the Service Provider takes into account the date of placing the date of performance in the company information mailbox, which is independent of the date of download or viewing by the Customer.

1.14. The online code cannot be transferred to third parties within the Customer's company, the Customer is responsible for any damages resulting from this. There are no quantitative restrictions on the release of the code. A business can request an unlimited number of person-related codes.

1.15. The cost of damages resulting from the loss or careless handling of the online code shall be borne by the Customer. Disabling the online code can only be requested in writing (by fax). The fact of loss can also be reported by phone, but must be confirmed in writing within 1 hour. The Service Provider can execute the blocking immediately at the following times: Monday to Thursday from 8.00 to 16.30, on Fridays from 8.00 to 15.30. Prohibitions arriving at a different time can be accepted by the Service Provider from 8.00 am on the following working day. The Service Provider assumes responsibility in the event that after the blocking, the blocked code is retrieved from the database. The Service Provider shall bear the damages arising from this.

1.16. The online service can only be requested with a valid and paid partner (membership) or cooperation agreement.

1.17. The Customer acknowledges that if his / her partnership (membership) contract is not renewed, his / her online code will automatically become invalid.

• Company reports, online access and sale of official company documents on opencompanydatabase.com

2.1. Based on these GTC, Céginformáció.hu Kft. Provides the following business services to its customers against payment of a specified fee: www.opencompanydatabase.com

Céginformáció.hu Kft. Provides a mediated content service, in the framework of which the Customer is the Ministry of electronic company registration Contributor related service system registered about 800,000 companies, public documents and corporate information access to data, for a fee.

2.2. Céginformáció.hu Kft. Declares that the information available to it at the time of data collection comes from legal sources.

2.3. All events that the parties cannot influence with their activities and affect the performance of the contract are considered Force Major for the purposes of these GTC (eg natural disaster, fire, power failure, lack of internet service, lack of IRM data, etc.)

2.4. After the successful payment, the ordered product can be downloaded from the browser, and will also be forwarded to the customer by e-mail.

2.5. Payment is made online via credit card or Paypal. Céginformáció.hu Kft. Issues a transfer invoice to the Customer for the value of the order. Payment is always made in advance, Céginformáció.hu Kft. Can provide the requested documents only after the invoice has been settled. The account is considered settled when the money arrives at the bank account of Céginformáció.hu Kft.

2.6. Céginformáció.hu Kft. Is not obliged to provide the Customer with information on the sources and management of the provided information.

2.7. In the case of online access, only its intended use is permitted. Intended use means searching for and viewing companies. Mass copying and downloading of data with the help of suitable download robots is strictly prohibited and will result in the disabling of the user account. In the event of improper use, the prepaid fee will not be refunded pro rata temporis.

2.8. SimplePay online bank card payment (OTP group)

The SimplePay Online Payment System is developed and operated by OTP Mobil Kft. OTP Mobil Kft. Is a member of the OTP Group.

Customers using the service can choose SimplePay's simple and secure payment solution for online purchases. Then as usual, they can handle their payments on the Simple Pay surface. Using SimplePay for payments I understand that Céginformáció.hu Ltd. (1087 Budapest, Kálmán Körút 76) as a data handler will hand over my personal data stored in the database at <https://opencompanydatabase.com> to the OTP Mobil Kft. as a data processor. The scope of data transmitted by the data controller is as follows:

Name
Country
Postcode
Town
Address
E-mail address

The nature and purpose of the data processing activity performed by the data processor can be viewed in the SimplePay Data Management Information, at the following link:

<http://simplepay.hu/vasarlo-aff>

The payment process is the same as the payment procedure offered within the framework of a similar service of banks. During the service, SimplePay constantly monitors the transactions of the user, thus the cardholder and helps to prevent unexpected events.

Céginformáció.hu Kft. Also provides marketing information on request. As part of this, data providing the names, addresses and contact details of business partners is available to our customers, according to the current fee schedule.

- **Data handling**

The Service Provider treats the personal data that comes to its knowledge confidentially and observes the rules on data protection

- **Warranty**

For the warranty of supplies, the Civil Code. its provisions in force at any time shall apply

Supplies Warranty In the event of faulty performance by the Service Provider, the User may enforce a claim for supplies against the company in accordance with the provisions of the Civil Code. according to its rules.

The User may, at his / her option, use the following warranty claims:

You may request a repair or replacement, unless it is impossible to meet the demand chosen by the User or it would entail a disproportionate additional cost for the Service Provider compared to the fulfillment of its other demand. If the repair or replacement has not been requested or could not be requested, the User may request a proportionate delivery of the consideration or the defect may be corrected or otherwise corrected by the User at the expense of the Service Provider or, in the final case, the contract may be withdrawn.

There is no room for withdrawal due to a minor error. You may transfer from your chosen accessory warranty right to another, however, the cost of the transfer shall be borne by the User, unless it was justified or given a reason by the Service Provider. The User is obliged to report the error immediately after its discovery. The User may no longer exercise his warranty rights for supplies beyond the one-year limitation period from the performance of the contract. The User may enforce the warranty claim against the Service Provider. Other conditions for enforcing the warranty rights of the supplies: The User is obliged to prove that the defect he / she recognized was already present at the time of performance.

How to file a warranty claim

The User may declare his warranty claim in a postal letter or e-mail sent to the Service Provider. The letter must include:

- the name and address of the User,
- the name of the product, the purchase price,
- date of purchase,
- the date on which the error was reported,
- a description of the error,
- the claim to be enforced by the User.

• **Complaint handling**

The User may make any complaints that may arise during the purchase at one of the contact details specified in these GTC. The Service Provider's complaint handling is free of charge in all cases.

Remedies

If the User's complaint is rejected in whole or in part, or the time limit set above for the investigation of the complaint has elapsed without success and the User complies with the CLV of 1997 on consumer protection. for the purposes of the rules applicable to the conciliation body as defined by law, it is a consumer under the conditions specified therein, he may apply to the conciliation body:

Budapest Conciliation Board Address: 1016 Budapest, Krisztina krt. 99.

Mailing address: 1253 Budapest, Pf.:10.

E-mail: bekelteto.testulet@bkik.hu

Telephone number: 06 (1) 488 21 31

The Parties shall make every effort to resolve any disputes through negotiations. If it is not possible to settle the dispute through negotiations, the Parties shall settle all disputes arising in connection with the legal relationship between them in accordance with Act CXXX of 2016 on the Procedure of Civil Procedure. they are subject to the proceedings of a court having jurisdiction and jurisdiction under the law.

- **Miscellaneous provisions**

The services can be ordered by fax, e-mail, post or in person at the official premises of the Service Provider.

The Service Provider is entitled to destroy the documents received in the course of the execution of the order / order after the conclusion of the procedure.

The Member (partner) is entitled to deviate from the provisions of the business rules on the basis of a written agreement concluded with the Service Provider.

The Service Provider declares that all information obtained during the business relationship is subject to business secrecy and confidentiality. In this contract, the Service Provider undertakes the following confidentiality: It is prohibited to obtain or use business secrets or private secrets in an unfair manner, as well as to communicate or disclose them to others without authorization. The acquisition of a trade secret or private secret in an unfair manner shall also be deemed to have been obtained without the consent of the right holder, at the time of or before the acquisition of the secret, with the assistance of a person in a relationship of trust or business relationship. It infringes the rights of a person who, if he or she becomes in possession of a private or trade secret, unauthorizedly discloses or otherwise abuses it.

Business secrets are any facts, information, solutions or data related to the economic activity, the disclosure, acquisition or use of which by unauthorized persons would harm or endanger the legitimate financial, economic or market interests of the right holder.

The Service Provider also undertakes to abide by the obligation of confidentiality with its employee.

The Parties agree to seek a settlement of any dispute which arises primarily through negotiation.

In matters not regulated in these business regulations, the provisions of Act V of 2013 on the Civil Code shall prevail.

These Business Rules entered into force on te 1st of June 2021